

How to cancel my Booking ?

1/I booked through another partner (travel agency...)

You must contact directly the partner. Le Bois Fleuri cannot process to any cancellation.

2/I booked directly with Camping Le Bois Fleuri and I subscribed a cancellation insurance

- Check if the reasons of your cancellation are included with our partner Campeze Couvert
- Inform Camping Le Bois Fleuri about your cancellation by email at contact@bois-fleuri.com or by mail at :
ROUTE DE SOREDE, 66700 ARGELES-SUR-MER.
- Declare your cancellation with our partner Campeze Couvert :
 - Online: www.campez-couvert.com/declarer-un-sinistre/
 - By email : sinistres@campez-couvert.com
- You will be refund within 48h after the reception of your complete file by Campeze-Couvert. **

**Information directly with Campeze Couvert by email or by mail at :

Gritchen Tolède et Associés
Sinistre –Campez couvert
27 Rue Charles Durand – CS70139
18021 Bourges Cedex

3/I booked directly with Camping Le Bois Fleuri and I did not subscribed to a cancellation insurance

- Check the cancellation conditions

CANCELATION CONDITIONS

High Season			
Until 22 days included before the arrival date	Between 21 and 15 days included before the arrival date	Between 14 and 7 days included before the arrival date	From 6 days included until the arrival date or in case of no show at the initial arrival date
Example 12th of July	13th of July 19th of July	20th of July 27th of July	28th of July 3rd of August
To have a refund of 75% of your stay, the cancellation must be requested within 22 days included before the arrival	To have a refund of 50% of your stay, the cancellation must be requested between 21 & 15 days included before the arrival	To have a refund of 25% of your stay, the cancellation must be requested between 14 & 7 days included before the arrival	If the cancellation is requested within 6 days before the arrival date or in case of no show, there will be no refund

Nb : Refund will be calculated on the amount of the stay (rent, option)

Low Season	
Until 3 days included before the arrival date	From 2 days included until the arrival date or in case of
Example 9th of June	10th of June 12th of August
To have a refund of 100% of your stay, the cancellation must be requested within 3 days included before the arrival	If the cancellation is requested within 6 days before the arrival date or in case of no show, there will be no refund

Nb : Refund will be calculated on the amount of the stay (rent, option)

- If you are eligible, you must provide us your cancellation request by email at: contact@bois-fleuri.com with your BIC and IBAN codes from your bank. The reception date of the email will be the proof for your refund. You will be refund within 3 weeks more or less, at the reception of your bank details.