

RULES OF PROCEDURE

I-GENERAL CONDITIONS

1°) ADMISSION REQUIREMENTS

To be allowed to enter and settle on the campsite, you must have been authorised by your representative. The latter is obliged to ensure that the campsite is kept in good order and that the present internal regulations are respected.

The fact of staying on the campsite implies acceptance of the provisions of these rules and the commitment to comply with them.

No one may take up residence on the campsite.

2°) POLICE FORMALITIES

Pursuant to Article R. 611-35 of the Code de l'entrée et du séjour des étrangers et du droit d'asile (Code on the Entry and Residence of Foreigners and the Right of Asylum), the manager is required to have the foreign client fill in and sign an individual police form on arrival.

It must mention in particular

1° The surname and first names;

2° Date and place of birth

3° Nationality;

4° Habitual residence.

Children under 15 years of age may appear on the record of one of the parents.

3°) ACCESS

To access the campsite and the activities, you will be given a permanent wristband to wear for the duration of your stay.

4°) KIDS CLUB

Activities for children aged from 4 to 12 are free. Kids Club rules and regulations can be consulted on site. Kids Club may refuse access to families who have not respected the timetable or whose child could cause a problem for the smooth running of the service.

5°) RESPONSABILITY

The safety of children in the park is the responsibility of their parents or guardians, especially in the water parks and leisure areas.

6°) ANIMALS

a) Pets

Pets are allowed, but the Management reserves the right to break a reservation if the number or species of pets seems to be contrary to the good life in the campsite. Category 1 dogs are not allowed. Category 2 dogs are only allowed on a leash with a muzzle.

On arrival you have to show the valid vaccination booklet. Tattooing is compulsory. We accept 1 dog per accommodation and the supplement is 2.85€ per day. The animal must be kept on a leash.

Dogs and other animals must never be left unattended. They must not be left alone on the site or in the accommodation in the absence of their owners who are civilly responsible for them.

b) Insects, rodents and wildlife

The many pleasures of camping more than make up for the minor inconveniences of the outdoors. Insects and other "little bugs" are a part of this type of holiday. The Management is not responsible for their movement around the campsite... We advise you to keep foodstuffs in closed places and to keep the doors and windows closed.

7°) TECHNICAL PROBLEMS

The Management is not responsible for failures caused by technical faults. The Management reserves the right to carry out emergency work and/or maintenance checks if necessary for safety reasons during your stay.

8°) SAFE

Rent a safe in the reception area. Please protect your valuables. The Management declines all responsibility in case of loss or theft.

9°) FIRE

Open fires and charcoal barbecues are strictly prohibited except in our designated fire pits.

10°) DISPLAY

These rules and regulations are displayed in reception. It is given to each client who requests it.

For classified campsites, the classification category with the mention tourism or leisure are displayed.

The prices of the various services are communicated to the customers under the conditions fixed by decree of the minister in charge of consumption and can be consulted at the reception.

11°) TERMS AND CONDITIONS OF DEPARTURE

At the time of each departure (at 10 am maximum on the day of departure), an inventory of fixtures is carried out.

The occupant must inform the reception, on the day of arrival, of any problem concerning the accommodation. Any damage on the day of departure must be paid for by the occupant. A lump sum of 80€ will be retained if the accommodation has not been cleaned before departure. In case of express departure or departure outside the opening hours of the reception, the deposit will be kept until an inventory of fixtures is made by the technical team. Your deposit will be returned by bank transfer or destroyed. Le Bois Fleuri will be the only judge of the quality of the cleaning.

12°) NOISE AND SILENCE

Guests are requested to avoid any noise and discussion that may disturb their neighbours.

Sound equipment should be adjusted accordingly. Doors and trunks must be closed as quietly as possible.

The manager shall ensure the peace and quiet of his customers by setting times during which there must be complete silence.

There should be complete silence between 24:00 and 7:00.

13°) VISITORS

Would you like to meet up with family members or friends who are not guests of the Bois Fleuri? Thank you for organizing these convivial moments outside of the Bois Fleuri. After numerous incidents of inappropriate behaviour and non-respect of internal house rules, we no longer accept external visitors to our campsite.

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14°) TRAFFIC AND PARKING OF VEHICLES

Within the campsite, vehicles must travel at a speed limit of 10km/h. Traffic is not allowed between 24:00 and 7:00. Only vehicles belonging to campers staying on the campsite may circulate on the campsite.

Parking is strictly forbidden on the pitches usually occupied by the accommodation unless a parking space has been provided for this purpose. Parking must not hinder traffic or prevent the installation of newcomers and must not be in front of a fire hydrant or an RIA.

15°) MAINTENANCE AND APPEARANCE OF ACCOMMODATION AND COMMUNAL FACILITIES

Everyone is obliged to refrain from any action that could harm the cleanliness, hygiene and appearance of the accommodation and the facilities and infrastructures, particularly the sanitary facilities.

It is forbidden to throw waste water on the ground or into the gutters. It is forbidden to smoke in the accommodation.

Household rubbish, waste of any kind, paper, etc. must be sorted and deposited in the containers located outside the campsite.

Washing is strictly forbidden outside the bins provided for this purpose.
Hanging out should never be done from the trees.

Plantations and floral decorations must be respected. It is forbidden to put nails in the trees, to cut branches, to make plantations.

It is not permitted to demarcate the location of an installation by personal means, nor to dig up the ground.

Any repair of damage to vegetation, fences, land or facilities on the campsite will be charged to the person responsible.

The accommodation rented during the stay must be maintained in the same condition as the traveller found it on arrival.

16°) CLOTHING IN THE AQUATIC AREA

Only swimming slips, swimming shorts, 2-piece bikinis, 1-piece bikinis and anti-UV T-shirts are permitted in the pools of the aquatic area. All other types of clothing are strictly forbidden.

17°) BENEFITS

The Management reserves the right to postpone certain services or times without notice.

18°) SECURITY

a) Fire

In case of fire, notify the management immediately. Fire extinguishers can be used if necessary. Evacuation plans can be found in the welcome booklet and on the site.

A first aid kit is available at the reception desk and from the lifeguard (aquatic area).

b) Vol

The management is responsible for items left at the office and has a general duty to monitor the campsite. The hirer remains responsible for his or her own facilities and must report the presence of any suspicious persons to the manager.

Although security is provided, users of the campsite are advised to take the usual precautions to safeguard their equipment. The management declines all responsibility in case of theft.

19°) GAMES

No violent or disruptive play is allowed in the communal areas.

Children must always be under the supervision of their parents.

20°) DEAD GARAGE

Unoccupied equipment may only be left on the pitch after approval by the management and only at the indicated location. This service may be subject to a charge.

21°) INFRINGEMENT OF THE RULES OF PROCEDURE

The Management will put an immediate end to the stay without indemnity or compensation in case of non-respect of the internal rules; infringement of the rules of good neighbourliness, incivilities and any other fact likely to undermine the harmony within the campsite.

In the event of serious or repeated infringement of the internal regulations and after formal notice by the manager to comply, the latter may terminate the contract.

In the event of a criminal offence, the manager may call in the police.

II- ANNEXES

ANNEX 1

PARTICIPATION IN ACTIVITIES

Participation in organised (sports and leisure) activities is always optional. Holidaymakers should be aware that participation always entails a risk. Participation in activities organised outside your stay, your stay and/or the use of our facilities remain your own responsibility. Any damage caused or costs incurred remain your responsibility. Holidaymakers are obliged to take-out third-party insurance to cover all risks.

ANNEX 2

SPECIAL CONDITIONS

It is not possible to take up residence on our campsite.

Mobile homes are considered to be caravans and must keep their means of mobility (wheels and tow bar) at all times.

Shelters made of wood, sheet metal or other materials are not permitted.

Additional installations such as flexible awnings and floor coverings are permitted provided they do not obstruct the mobile home.